

WELCOME



TO YOUR MEDICAL AND TRAVEL SECURITY ASSISTANCE SERVICE

PROTECTING YOU IS OUR PRIORITY

When you are away from home and in unfamiliar or remote locations, there are some events that you cannot predict. If you feel unsafe or have lost something important to you, simply contact us. Your membership gives you access to 24/7 worldwide security, travel and emergency assistance. Rest assured, we will do everything possible to make your trip memorable for all the right reasons.

YOU ARE IN SAFE HANDS

Contact our multilingual logistics and travel security experts whatever your problem, wherever you are. Our advice is unlimited and it is free to call and speak to us. Collect calls are accepted.

NOW THAT YOU HAVE YOUR MEMBERSHIP CARD, KEEP IT SAFE AND WITH YOU AT ALL TIMES.

1 LOG ON

to internationalsos.com/members to sign up for security email alerts using your membership number or:

2 DOWNLOAD

the free Assistance App* from app.internationalsos.com to contact us and help you make more informed travel decisions based on our online security reports and country travel risk guides.

*available on Android®, BlackBerry®, Windows® & iPhone®.





TRAVEL SECURITY ASSISTANCE

Call our travel security experts 24/7 for all enquiries, be they of a routine or emergency nature.

Download the free Assistance App from app.internationalsos.com

Call our travel security experts 24/7 for all enquiries, be they of a routine or emergency nature.

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HANOI +84 4 3934 0666	HO CHI MINH CITY +84 8 3829 8520	HONG KONG +852 2528 9900
JAKARTA +62 21 750 6001	JOHANNESBURG +27 11 541 1300	KUALA LUMPUR +603 2787 3126
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MOSCOW +7 495 9376477	NEW DELHI +91 11 4189 8800	PARIS +33 155 633 155
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FROM FRANKFURT TO HO CHI MINH CITY, WHEREVER YOU ARE, WE ARE THERE TOO.



WHEN DO I USE INTERNATIONAL SOS?



Prepare before you leave home:

- Keep your membership card safe and with you at all times
- Call an Assistance Centre for free pre-travel information and advice (i.e. travel security concerns)
- Download the Assistance App, log in using your membership number to help you make more informed travel decisions based on our online security reports and country travel risk guides
- Sign up for security email alerts
- Inform friends and family that you are with International SOS, so they can get in touch with us should they have any concerns for your welfare while you are away.



While abroad, contact us for all travel security enquiries, be they of a routine or emergency nature:

- Free safety and security advice
- Find a local security specialist near you
- Travel advice on loss of travel documents or legal assistance.



In an emergency, we provide all necessary emergency services, including:

- Evacuating you when necessary
- Contacting your family, so they know you are in good hands.

A GLOBAL INFRASTRUCTURE YOU CAN DEPEND ON:



27 ASSISTANCE CENTRES

With our local experts available globally, you can speak to us in any language, anytime 24/7.



5,200 MEDICAL PROFESSIONALS

Immediate access to experts with extensive experience in all fields of medicine coupled with a thorough knowledge of the local environment and healthcare system.



200 SECURITY SPECIALISTS

24/7 access to travel security reporting, analysis and expert advice from our security consultants, analysts and tracking experts around the world.



53 CLINICS

An integrated network of 53 International SOS managed clinics around the world, practising international standards of medicine – mostly in emerging countries.



79,000 ACCREDITED PROVIDERS

A network of accredited healthcare, aviation and security providers ensuring we provide you with the best logistics in the air, on the ground and at sea.

**WORLDWIDE REACH.
HUMAN TOUCH.**

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