Calling for Advice or Assistance



 On the menu bar, click Call for Assistance (the phone icon) to be connected to the Assistance Centre closest to your location.
Allow the application to make the call by allowing the Assistance App to utilise your phone's resources such as placing a call. The Assistance App is TRUSTe certified which ensure your private data is protected.

* contact us for a list of compatible devices

Learn about your Membership's Benefits

Member Benefits
Member Benefits
Comprehensive
Your membership gives you access to a
powerful resource of 24/7 worldwide
media, security and effect and advice on your
travel detirations.

Before you leave, call us to prepare for:

- Vaccinations
- · Required medications
- Travel security concerns

While abroad, call us when you:

Need health, safety or security advice
Need to speak with an experienced,
Seach
Seach
Seach
Seach

Click on setting icon on the menu bar: Settings > Information > Membership Benefits

••••∘ ⊺-Mobile ବ 10:19 AM Settings	≁ 🖘 Log Out
Profile	>
Push Settings	>
Language	>
Assistance Centers	>
Clinics	>
Help Center	>
Sync Device	>
Rate App	>
Member Benefits	>
Feedback	>
Country Search	board Settings

Activate Settings

In order to receive the **relevant information** for your trip, please ensure that you **activate**: 1. **Push** Settings (On) 2. **Location** Settings (On)

ASSISTANCE APP

FOR SMART PHONES

QUICK USER GUIDE



WORLDWIDE REACH. HUMAN TOUCH.

Downloading and using the Assistance App for



Download the Assistance App from **app.internationalsos.com** or the App store, Google Play and App World. It is **free to download and use** for all International SOS members. You can also **scan this QR Code**, it will automatically open the Assistance App's download page in your phone's browser. When starting the App, register using your corporate email address. This will enable your Travel itenerary view in the menu. (only for TravelTracker clients).

signing up. Lagree to the International SOS's Terms of Service

Download on the

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INTERNATIONAL

New User? Create account

Login with membership ID

•••• T-Mohile 🗢

Email Address

Password

App Store

D •



GET IT ON

Google Play

Get it from

Microsoft

On the Assistance App's **home screen**, **click on any icon** to **activate** its function.