



15th May 2018

To: Whom It May Concern

Bureau Veritas Singapore Pte Ltd
20 Science Park Road, #03-01
Teletech Park,
Singapore Science Park II,
Singapore 117674
Tel: +65 6275 7776

Via:

Mr Mark Crawford
Group Dty. Director, Quality and Compliance
AEA International Holdings Pte Ltd
331 North Bridge Rd,
Singapore 188720
Tel: +65 6338 2311

CC:

Mr. Ramesh Munamarty, Group CIO
Mr. Greg Tanner, Group General Counsel

Subject: GDPR Compliance Assessment and Certification Services

Dear Sir/Madam,

This letter acknowledges that International SOS Group has engaged Bureau Veritas to perform Compliance Assessment and Certification Services for the International SOS' Assistance Centers and Medical Services operations worldwide.

Bureau Veritas will assess International SOS worldwide against the requirements mentioned in Technical Standard, related to personal data protection in compliance with the regulation (EU) 2016/679 (known as GDPR).

Our information security and privacy team is working with BV auditors and targeting to complete assessments and certification soon after, pending any findings, by 31st September 2018.

If you require more information, please do not hesitate to contact us. Thank you.

Yours Sincerely,

Mr. Rajiv Anandan Rajah Ganesanandan
Country Certification Manager - Malaysia, Singapore & Brunei
Email: rajiv.ag@sg.bureauveritas.com

cc:

Mr. Serge Antonini, Senior Vice President – Bureau Veritas South East Asia Pacific

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