

FACTS & FIGURES 2021

PROTECTING & SAVING LIVES



OUR PEOPLE

12,000
employees

5,200
medical professionals

100
languages
spoken

Access to over **3,200**
security specialists led by
200 dedicated experts



OUR CLIENTS

12,000
global clients

87%
of the Fortune
Global 100

63%
of the Fortune
Global 500



KEY ACTIVITIES STATISTICS

4 million
assistance calls

811,000
medical
services

43,000
security
services



QUALITY DISTINCTION

First organisation certified globally by
Bureau Veritas Certification
for Personal Data Protection (GDPR)

First organisation to receive **ISO/TS 13131**
certification for delivery of TeleHealth services

ISO/IEC
27001:2013
certified for protecting
customer data

ISO 9001:2015
for superior quality
management
process



INTELLIGENCE & TRACKING

Intelligence &
analysis on
229 countries
& **853** cities

55,000
health &
security alerts
sent in a year

6.6 million
users of our
location monitor

We have the
industry's
largest
database of security
assessed hotels



HEALTH & SECURITY SERVICES

1,100
health & security
consulting
engagements

2,200
medical evacuation
response plans

18,000
health checks

MedSupply
delivered
300,000
medical kits
in a year



64
CLINICS



650
REMOTE &
WORKPLACE SITES



27
ASSISTANCE
CENTRES



7,900

MEDICAL & SECURITY EVACUATION
& REPATRIATION ACTIVITIES



250
OFFSHORE
INSTALLATIONS



91,800

AUDITED PROVIDERS
IN OUR GLOBAL
ASSISTANCE
NETWORK ACROSS
239 COUNTRIES

Hospitals, physicians,
security specialists,
ambulances, travel
assistance and more.



We care for clients
across the globe,
from more than

1,000 LOCATIONS IN **90** COUNTRIES

WORLDWIDE REACH.
HUMAN TOUCH.

INTERNATIONALSOS.COM

Based on data from 1 January to 31 December 2020. Numbers presented maybe rounded.