

## ABOUT THIS REPORT

This sustainability report details the progress we have made against each of our three reporting themes: protecting and saving lives, fuelling our clients' growth through our people and partners, and living by our principles and practices. The report explores our sustainability goals and our material issues across our global operations during fiscal year 2017/18, and illustrative case studies and business activities from 2018. Previous CSR reports are available on our website.

The preparation of this report has been guided by the Global Reporting Initiative (GRI) principles for defining report content and report quality.

We have referenced in the GRI Standards Index where we have used specific GRI Standards - with focus on GRI 102: General disclosures 2016, GRI 103: Management approach 2016 and a selection of relevant topic-specific standards. This referencing can be found in the following pages.



This report serves as our Communication on Progress for the United Nations Global Compact, documenting our progress against the Ten Principles with respect to human rights, labour, environment and anti-corruption.

Progress towards each principle is outlined throughout the report and referenced in the UNGC Principles Index.

In accordance with the precautionary principle, we take sustainability into account in our risk management and business planning processes.

Read more about our UNGC participation at <https://www.unglobalcompact.org/what-is-gc/participants/21601-International-SOS>