

BUREAU VERITAS



Certification

Awarded to

INTERNATIONAL SOS

Head office: 331 North Bridge Road, #17-00 Odeon Towers, Singapore - 188720

This is a multi-site certificate, additional site(s) are listed on the next page(s)

Bureau Veritas Inspection and Certification The Netherlands B.V. declares that the above mentioned organisation has been audited and found to be in accordance with the requirements of the standard detailed below.

Standard

Bureau Veritas Scheme related to Personal Data Protection against EU Regulation 2016/679

**Bureau Veritas Data Protection Certification Scheme
Version 1.0 30 June 2018**

Scope

The management and provision of personal data protection in compliance with general data protection regulation (GDPR) for international SOS assistance and medical service centres.

Original cycle start date: **18 June 2019**

Expiry date of previous cycle: **N.A.**

Certification / Recertification cycle start date: **18 June 2019**

Subject to the continued satisfactory operation of the organization's processes and procedures related to personal data protection, this certificate expires on: **18 June 2022**

Certificate No: **NL021230**

Version: **1**

Revision date: **19 June 2019**

**Sebastiaan ter Horst
Director Certification**

Managing office: Bureau Veritas Inspection & Certification The Netherlands B.V.,
Computerweg 2, 3821 AB Amersfoort, The Netherlands
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Appendix

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To Certificate number: NL021230

The certificate also concerns below mentioned organisations and sites:

Site Name/Location	Site Address	Site Scope
Site 1 Pt. Asih Eka Abadi, Indonesia – Assistance Centre, Medical Service Centre	Jl. Rambu No.17 Cipete Selatan – Antasari Jakarta Jakarta Selatan 12410 Indonesia	The management and provision of personal data protection in compliance with general data protection regulation (GDPR) for international SOS assistance and medical service centres.
Site 2 International SOS Services Thailand Ltd – Assistance Centre, Medical Service Centre	93/1 GPF Witthayu Towers, Tower B 14th Floor Wireless Road Lumpini, Pathumwan Bangkok, Thailand 10330	The management and provision of personal data protection in compliance with general data protection regulation (GDPR) for international SOS assistance and medical service centres.
Site 3 Beijing International SOS, China – Assistance Centre, Medical Service Centre	Beijing International SOS, China – Assistance Centre, Medical Service Centre Suite 105, Wing 1 Kunsha Building, No 16 Xinyuanli Chaoyang District Beijing, China	The management and provision of personal data protection in compliance with general data protection regulation (GDPR) for international SOS assistance and medical service centres.
Site 4 International SOS Assistance (Pty) Ltd – Assistance Centre, Medical Service Centre	Hertford Office Park Block G, Ground and First Floor 90 Bekker Road, Vorna Valley Midrand 1685 Johannesburg, South Africa	The management and provision of personal data protection in compliance with general data protection regulation (GDPR) for international SOS assistance and medical service centres.
Site 5 International SOS Malaysia SDN BHD – Assistance Centre, Medical Service Centre	B-15, Menara NU2 203, Jalan Tun Sambanthan KL Sentral Kuala Lumpur 50470	The management and provision of personal data protection in compliance with general data protection regulation (GDPR) for international SOS assistance and medical service centres.
Site 6 SOS Seguros Y Reaseguros, S.A. – Assistance Centre, Medical Service Center	Calle Ribera del Loira 4-6 Madrid 28042 Spain	The management and provision of personal data protection in compliance with general data protection regulation (GDPR) for international SOS assistance and medical service centres.

Issue date Appendix: 19 June 2019


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Site Name/Location	Site Address	Site Scope
Site 7 International SOS (Phils.), Inc – Assistance Centre, Medical Service Center	Unit 1201-A, One Corporate Centre Julia Vargas corner Meralco Avenue Ortigas Center Ortigas Center, Pasig City Manila, Philippines	The management and provision of personal data protection in compliance with general data protection regulation (GDPR) for international SOS assistance and medical service centres.
Site 8 International SOS (Australasia) Pty Ltd – Assistance Centre, Medical Service Centre	Level 4, Building B 4 Drake Avenue Macquarie Park, NSW Australia 2113	The management and provision of personal data protection in compliance with general data protection regulation (GDPR) for international SOS assistance and medical service centres.
Site 9 International SOS VietNam Co., Ltd - ASSISTANCE CENTRE, Medical Service Center	Unit 708, 7th Floor Centre Point Building 106 Nguyen Van Troi St. Ward 8, Phu Nhuan Dist. Ho Chi Minh City, Vietnam	The management and provision of personal data protection in compliance with general data protection regulation (GDPR) for international SOS assistance and medical service centres.
Site 10 International SOS Pte Ltd - Assistance Center	8 Changi Business Park Ave 1 #09-51 UE Bizhub East (South Tower) Singapore 486018	The management and provision of personal data protection in compliance with general data protection regulation (GDPR) for international SOS assistance and medical service centres.
Site 11 Pt. Abhaya Eka Astiti, Indonesia – Assistance Centre	SOS Medika Klinik Bali Jalan Bypass Ngurah Rai 505 X Kuta Bali 80221, Indonesia	The management and provision of personal data protection in compliance with general data protection regulation (GDPR) for international SOS assistance and medical service centres.
Site 12 International SOS Shanghai, China – Assistance Centre	Unit 1801 & 1804-1806 Tower B, Baoland Plaza 588 Dalian Road, Yang Pu District Shanghai P.R. China 200082	The management and provision of personal data protection in compliance with general data protection regulation (GDPR) for international SOS assistance and medical service centres.

Issue date Appendix: 19 June 2019



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Site 13 International SOS MEA, Dubai – Assistance Centre	Dubai Airport Freezone 7W, Block B, 4th Floor Dubai	The management and provision of personal data protection in compliance with general data protection regulation (GDPR) for international SOS assistance and medical service centres.
Site 14 International SOS GmbH – Assistance Centre	Dornhofstrasse 34 Frankfurt 63263	The management and provision of personal data protection in compliance with general data protection regulation (GDPR) for international SOS assistance and medical service centres.
Site 15 SOS Assistance SA – Assistance Centre	Batiment Le Lumion 12 route François-Peyrot P.O.Box 436 Geneva	The management and provision of personal data protection in compliance with general data protection regulation (GDPR) for international SOS assistance and medical service centres.
Site 16 International SOS Assistance (HK) Ltd – Assistance Centre	16/F, 633 King's Road North Point Hong Kong	The management and provision of personal data protection in compliance with general data protection regulation (GDPR) for international SOS assistance and medical service centres.
Site 17 Mumbai Assistance Centre – Assistance Centre	Office No. A-502 and A- 503 5th floor, The Qube C.T.S. No. 1498 A/2 M.V. Road, Marol, Andheri (East) Mumbai 400 059	The management and provision of personal data protection in compliance with general data protection regulation (GDPR) for international SOS assistance and medical service centres.
Site 18 International SOS Assistance (UK) LTD – Assistance Centre	566 Chiswick High Road Chiswick Park Building 4 London W4 5YE United Kingdom	The management and provision of personal data protection in compliance with general data protection regulation (GDPR) for international SOS assistance and medical service centres.

Issue date Appendix: 19 June 2019

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Site Name/Location	Site Address	Site Scope
Site 19 Moscow Assistance Centre	Dokukina street, 16/3 A 129226 Moscow Russia	The management and provision of personal data protection in compliance with general data protection regulation (GDPR) for international SOS assistance and medical service centres.
Site 20 International SOS (Assistance) S.A. – Assistance Centre	1 Allée Pierre Burelle 92593 Levallois Perret Cedex Paris France	The management and provision of personal data protection in compliance with general data protection regulation (GDPR) for international SOS assistance and medical service centres.
Site 21 Philadelphia Assistance Center	3600 Horizon Blvd #300 Trevose Pennsylvania 19053 United State of America	The management and provision of personal data protection in compliance with general data protection regulation (GDPR) for international SOS assistance and medical service centres.
Site 22 Phoenix Assistance Centre	4722 N. 24th Street, Ste. 450 Phoenix AZ 85016 United State of America	The management and provision of personal data protection in compliance with general data protection regulation (GDPR) for international SOS assistance and medical service centres.
Site 23 Houston Office	600 Travis Street Suite 3200 Fl 32 Houston, TX 77002 United State of America	The management and provision of personal data protection in compliance with general data protection regulation (GDPR) for international SOS assistance and medical service centres.
Site 24 International SOS Korea LTD - Assistance Centre	15F Apple Tower, 69 Baekjegobun-ro Songpa-gu Seoul South Korea 05556	The management and provision of personal data protection in compliance with general data protection regulation (GDPR) for international SOS assistance and medical service centres.

Issue date Appendix: 19 June 2019

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Site Name/Location	Site Address	Site Scope
Site 25 International SOS (Taiwan) Limited – Assistance Centre	10F, No.178, Sec. 3, Minquan E. Rd. Taipei Taiwan 105	The management and provision of personal data protection in compliance with general data protection regulation (GDPR) for international SOS assistance and medical service centres.
Site 26 MedAire, Inc – Assistance Centre	4722 N 24th St, Phoenix, AZ 85016, United State of America	The management and provision of personal data protection in compliance with general data protection regulation (GDPR) for international SOS assistance and medical service centres.
Site 27 International SOS Japan Ltd – Assistance Centre	11th Floor, Sumitomo Fudosan Shin-Akasaka Bldg. 4-2-6 Akasaka Minato-ku Tokyo 107-0052, Japan	The management and provision of personal data protection in compliance with general data protection regulation (GDPR) for international SOS assistance and medical service centres.
Site 28 International SOS Assistance (Pty) Ltd – Assistance Centre	Hertford Office Park Block G, Ground and First Floor 90 Bekker Road, Vorna Valley Midrand 1685 Johannesburg	The management and provision of personal data protection in compliance with general data protection regulation (GDPR) for international SOS assistance and medical service centres.
Site 29 International SOS Prague – Assistance Centre	Andel Park, Karla Englise 3201/6 150 00 Prague 5 Prague, Czech Republic	The management and provision of personal data protection in compliance with general data protection regulation (GDPR) for international SOS assistance and medical service centres.
Site 30 International SOS VietNam Co., Ltd - ASSISTANCE CENTRE	4th Floor 72 Xuan Dieu Street Quang An Ward Tay Ho District Hanoi, Vietnam	The management and provision of personal data protection in compliance with general data protection regulation (GDPR) for international SOS assistance and medical service centres.

Issue date Appendix: 19 June 2019

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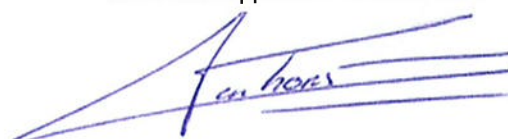
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Site Name/Location	Site Address	Site Scope
Site 31 International SOS Assistance (Cambodia) Ltd	No.148ABC(2A), Street 63, Chaktomok, Daun Penh, Phnom Penh Cambodia	The management and provision of personal data protection in compliance with general data protection regulation (GDPR) for international SOS assistance and medical service centres.
Site 32 SOS Medika Klinik – Medical Service Centre	Menara Prima, 2nd Floor Jl. DR Ide Anak Agung Gde Agung Blok 6.2 Kawasan Mega Kuningan DKI Jakarta (Kuningan) 12950, Indonesia	The management and provision of personal data protection in compliance with general data protection regulation (GDPR) for international SOS assistance and medical service centres.
Site 33 Pt. Asih Eka Abadi – Medical Service Centre	Jl. Rambu No.17 Cipete Selatan – Antasari Jakarta Jakarta Selatan 12410, Indonesia	The management and provision of personal data protection in compliance with general data protection regulation (GDPR) for international SOS assistance and medical service centres.
Site 34 Abu Dhabi Office – Medical Service Centre	Al Muroor street Guardian Towers Building 4th Floor PO Box 2621 Abu Dhabi UAE	The management and provision of personal data protection in compliance with general data protection regulation (GDPR) for international SOS assistance and medical service centres.
Site 35 Aberdeen Clinic – Medical Service Centre	Forest Grove House Foresterhill Health & Research Complex Foresterhill Road Aberdeen United Kingdom AB25 2ZP	The management and provision of personal data protection in compliance with general data protection regulation (GDPR) for international SOS assistance and medical service centres.
Site 36 Teesside Clinic – Medical Service Centre	Wallace House Falcon Court Preston Farm Industrial Estate Stockton-on-Tees Cleveland, England	The management and provision of personal data protection in compliance with general data protection regulation (GDPR) for international SOS assistance and medical service centres.

Issue date Appendix: 19 June 2019



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Site 37 Yuzhno-Sakhalinsk Office – Medical Service Centre	7/1 Militseiskaya Street Yuzhno-Sakhalinsk Russia 693001	The management and provision of personal data protection in compliance with general data protection regulation (GDPR) for international SOS assistance and medical service centres.
Site 38	8917 - 13 St. NW Edmonton Alberta, Canada T6P 0C7	The management and provision of personal data protection in compliance with general data protection regulation (GDPR) for international SOS assistance and medical service centres.
Site 39 Peru Medical Service Office	Av. Francisco Bolognesi 140-142 Arequipa Peru	The management and provision of personal data protection in compliance with general data protection regulation (GDPR) for international SOS assistance and medical service centres.
Site 40 SOS Medica Mongolia Clinic – Medical Service Centre	4A Building, Big Ring Road 15th Micro District 7th Khoroo Bayanzurkh District Ulaanbaatar Mongolia	The management and provision of personal data protection in compliance with general data protection regulation (GDPR) for international SOS assistance and medical service centres.
Site 41 International Services Myanmar Company Limited. – Medical Service Centre	Inya Lake Hotel 37 Kaba Aye Pagoda Road Yangon Myanmar	The management and provision of personal data protection in compliance with general data protection regulation (GDPR) for international SOS assistance and medical service centres.
Site 42 Bergen Clinic, Norway – Medical Service Centre	Kokstadflaten 31 5257 Kokstad Norway	The management and provision of personal data protection in compliance with general data protection regulation (GDPR) for international SOS assistance and medical service centres.

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Site 43 Haugesund Clinic, Norway - Medical Service Centre	Longhammarveien 7 5536 Haugesund Norway	The management and provision of personal data protection in compliance with general data protection regulation (GDPR) for international SOS assistance and medical service centres.
Site 44 Stavanger Clinic, Norway – Medical Service Centre	Vassbotnen 15 4013 Sandnes Norway	The management and provision of personal data protection in compliance with general data protection regulation (GDPR) for international SOS assistance and medical service centres.
Site 45 Basrah Clinic - Al Majal North Rumaila (AMNR) – Medical Service Centre	Al Majal Business Park, Artawi Road North Rumaila, Basra Republic of Iraq	The management and provision of personal data protection in compliance with general data protection regulation (GDPR) for international SOS assistance and medical service centres.
Site 46 Le Centre Médical International – Medical Service Centre	Avenue Galmi Youssobomi Kirmis BP 1215 N'Djamena	The management and provision of personal data protection in compliance with general data protection regulation (GDPR) for international SOS assistance and medical service centres.
Site 47 Doha Medical Service Centre	Office 70, Al Reem Tower, West Bay, P.O. Box 31940 Doha Qatar	The management and provision of personal data protection in compliance with general data protection regulation (GDPR) for international SOS assistance and medical service centres.
Site 48 International SOS Baku – Medical Service Centre	Yusif Safarov Street 1 Khatai District Baku Azerbaijan	The management and provision of personal data protection in compliance with general data protection regulation (GDPR) for international SOS assistance and medical service centres.

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Site 49 Kazakhstan Medical Service Centre	1B, Gornaya Str, 050051, Almaty, Kazakhstan	The management and provision of personal data protection in compliance with general data protection regulation (GDPR) for international SOS assistance and medical service centres.
Site 50 Atyrau Clinic – Medical Service Centre	55, Aiteke Bi Str, "Renko" hotel, 060011, Atyrau, Kazakhstan	The management and provision of personal data protection in compliance with general data protection regulation (GDPR) for international SOS assistance and medical service centres.
Site 51 Aktau Clinic – Medical Service Centre	17/1, 26 microdistrict, Business Center "Isatay", 130001, Aktau, Kazakhstan	The management and provision of personal data protection in compliance with general data protection regulation (GDPR) for international SOS assistance and medical service centres.
Site 52 Astana Clinic – Medical Service Centre	62A, Kosmonavtov Str, 5 floor, Business Center "Renko", 010000, Astana, Kazakhstan	The management and provision of personal data protection in compliance with general data protection regulation (GDPR) for international SOS assistance and medical service centres.
Site 53 Ilha Medical Center – Medical Service Centre	Clinica Sagrada Esperanca Consultas Externa Avenida Mortella Mohamed Ilha da Luanda	The management and provision of personal data protection in compliance with general data protection regulation (GDPR) for international SOS assistance and medical service centres.
Site 54 International SOS Clinic Lagos – Medical Service Centre	23A Temple Road (Olu Holoway road) Ikoyi Lagos	The management and provision of personal data protection in compliance with general data protection regulation (GDPR) for international SOS assistance and medical service centres.
Site 55 Accra Clinic Ghana – Medical Service Centre	9 Abafun Crescent Labone Accra Ghana	The management and provision of personal data protection in compliance with general data protection regulation (GDPR) for international SOS assistance and medical service centres.

Issue date Appendix: 19 June 2019


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