

COVID-19 FACTS & FIGURES

OUR SUPPORT IN 2020



CLIENT CASES



Assisted over **73,000** COVID-19 related cases



Spanning across **153** countries, performed **246** air ambulance movements for COVID-19 patients & **631** for other patients, totalling **9,690** flight hours, and operated **32** charters with **2,000** passengers



Expanded global TeleConsultation network to **32** countries



Augmented our assistance network with **1,108** COVID-19 testing facilities across **135** countries

Performed over **51,000** COVID-19 Molecular Polymerase Chain Reaction (PCR) tests for our clinic plan subscribers



HEALTH & SECURITY INTELLIGENCE



Through over **1,100** health & security consulting engagements, provided advice on how to address health & security challenges and keep clients' workforce productive



Provided information & advice by over **4,300** COVID-19 related medical & security alerts



Issued over **900** security forecast & insight reports



MEDICAL STAFFING & SUPPLY

Sourced, procured & staffed:



over **3,500** medical professionals to client sites every month



380 million masks



2 million protective coveralls including gloves, isolation gowns & face shields



100,000 bottles of alcohol-based sanitizers



200,000 Rapid diagnostic test kits

15,000 Molecular PCR test kits



INFORMATION & ADVICE FOR ALL



Held **417** free webinars & situation videos, providing **300 hours** of information, viewed by **200,000** people

Supported over **12,000** web enquiries



Provided information on over **4,600** articles in the press
Provided information to an audience of over **105 million** via broadcast media

Over **2.6 million** social posts viewed



International SOS COVID-19 microsite & Pandemic Information website had **2.46 million** page views



Offered over **200** free education materials in **23** languages