

Case study: bringing quality health and wellness on-site

In the last few years we have seen an increasing need for on-site health and wellness provision at large corporate campuses.

One of our clients, a large IT company from the United States, wanted to review their on-site health and wellness provision for their corporate office and identify how they could better care for its staff. Our medical consultant visited the site and assessed the local on-site clinic. The assessment found that a substantial amount of primary care cases were referred for initial assessment to the local hospital. This was due to the inexperience of the on-site staff and a lack of second opinion support. This led to high costs and unnecessary tests, which in turn led to high absenteeism and a reduction in workforce productivity.

We helped the client implement an on-site Health & Wellness Centre solution that improved the ability to manage primary care cases and addressed the risk factors for NCDs. This approach is expected to lead in the short-term to a reduction of hospital costs and to an improvement in workforce productivity. In the long-term, through the proactive provision of preventative care, it should lead to decreased disease burden and potentially decreased insurance premiums. Although there was a difference in the initial cost as compared to a local provider, the rate of hospital referral and productivity time loss were cut down significantly, leading to a great reduction in overall running costs.

