



**INTERNATIONAL SOS  
CLINICS**



**WORLDWIDE REACH.  
HUMAN TOUCH.**

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ISO9001: 2008 Certification for all our medical centres and medical facilities in Indonesia, North Asia, Central Asia, Eastern Europe, Middle East, Africa and Australasia. ISO9001: 2008 Certification demonstrates our global commitment to quality medical care and assistance for our members and patients.

## Global worker health is our priority

Protecting the health, safety and wellbeing of your international workers can be challenging. They can be faced with environments that they are unfamiliar with and be at risk in areas with limited healthcare access.

Even a minor health issue, if left unchecked, can quickly escalate into a more serious problem.

Furthermore, your ability to respond to these risks can impact workforce health as well as wellbeing and morale.

International SOS is here to support you. We help you to mitigate these risks and their associated costs, ensuring the health and safety of your international assignees and their families.

## The International SOS clinic portfolio

International SOS has a global clinic portfolio which consists of 65 clinics:

- 35 clinics owned and managed by International SOS – these include primary and occupational health clinics.
- 30 partner or joint venture clinics – which all operate to International SOS clinical standards.

## Our global clinic infrastructure

We understand that it can be challenging operating in regions where medical care is limited or made difficult by cultural and language barriers.

We provide primary care, diagnostics and 24/7 emergency care, and our global clinic infrastructure is unmatched in the industry. Our clinics are integrated seamlessly with our Global Assistance Network and take care of the medical scenarios your international assignees will face – from the routine to the emergency.

We have expat and national doctors who provide many types of treatment, from a simple vaccination to dealing with more serious medical conditions such as Malaria, or stabilising a critically ill person.

We also offer a wider range of specialist care services, either in-house or through referrals, such as gynecology, obstetrics, paediatrics, ophthalmology and physical therapy. Each clinic also contains an international-standard pharmacy, and many feature laboratory and diagnostic services including X-ray and ultrasound.

In addition to this we operate a network of Occupational Health clinics, to support work environments with complex health and safety legislation as well as harsh offshore working conditions.

Partnering with International SOS means that your people on the ground have access to international standards of healthcare worldwide, so you can protect your workers, wherever they are, everyday.

## KEY FEATURES



**International standard** of medical care



Family medical needs are dealt with as a matter of routine, with **24/7 on-call capabilities** to manage medical emergencies



**Occupational Health** programmes to help companies with the healthcare and fitness-to-work management of their workforce



Access to a wide range of **specialist services**, including obstetrics and pediatrics



International-standard **medical supplies** on-site at every primary care clinic



Capability of stabilising patients **prior to evacuation**



Seamless integration with our **24/7 Assistance Centres** for clinic access information and advice as well as emergency medical services



**World-class quality standards** and quality management process, with regular internal and external audits



**Referral management** (where possible/required)

## International SOS clinic access

International SOS clinics have been set up at the request of our Corporate Clients to serve the health care needs of their expatriate, local and traveler populations, as well as meet their occupational health requirements, as they expand into international markets. The health care infrastructure, medical professionals and local development that International SOS places into these markets require significant investment to meet our client's expectations. The locations in which International SOS operates these clinics also present significant diversity in local laws, availability of supplies, prices of goods and services, types of users, etc. International SOS has therefore arranged Clinic access and usage procedures in three different categories:

### 1. Fee for Service Clinics

#### a. Primary, Emergency and Occupational Health (OH) Care

As a membership benefit, International SOS provides access to below clinics on a fee for service basis:

- Myanmar: Yangon

#### b. Occupational Health (OH) Care

As a membership benefit, International SOS provides access these OH clinics on a fee for service basis:

- Brazil – Rio De Janeiro operating as IHC
- India – Mumbai (also link to a network of providers in India) operating as AMAS
- Peru – Arequipa



We operate  
**62 clinics**  
worldwide



## 2. Clinic plans

Due to the volatile environment and limited number of patients accessing the Clinics listed below, International SOS operates these clinics on a Clinic Plan basis in order to maintain high quality services of an international standard. By knowing in advance how many of our Corporate Clients are relying on International SOS to provide high quality medical services, we ensure that our Clinics are appropriately staffed with highly trained personnel and equipped with adequate resources.

Use of the International SOS Clinics listed below is available to International SOS members; however members are also required to purchase a Clinic Plan to pay for medical care within that Clinic.

Clients will need to enter into separate Clinic Plan agreements per identified International SOS Clinic/Country:

- Algeria: Adrar & Hassi Messaoud (2)
- Angola: Luanda - Ilha da Luanda, Maianga & Talatona
- Azerbaijan: Baku
- Chad: N'Djamena
- Ghana: Accra, Kumasi & Takoradi operating as WARA
- Iraq: Basra – IEC / OH / Satellite – Al Majal Burjessia / German Village / North Rumaila and Erbil (Kurdistan)
- Kazakhstan: Aktau, Almaty, Astana & Atyrau
- Mongolia: Ulaanbaatar (2) operating as SOS Medica
- Mozambique: Pemba
- Nigeria: Lagos, Port Harcourt - Aba Road / Amadi Creek / Onne & Warri
- Papua New Guinea: Port Moresby - Airways
- Peru: Arequipa
- Russia: Yuzhno – Sakhalinsk

### **Important note:**

Services, rates and models may vary depending on the individual location/clinic. The OH Clinics operate under a variety of transactional and subscription models.

## 3. Joint Venture clinics

In some instances we have minority partnership in order to provide better access and commercial terms for our members. These clinics are a combination of Fee for Service and Clinic Plan Clinics.

### **Fee for service and Clinic Plan clinics**

#### **Aktimed**

##### **Occupational Health (OH) Care**

As a membership benefit, International SOS provides access to three (3) main OH clinics and five (5) satellite clinics.

- Norway – Bergen, Stavanger, Haugesund (6)

## Beacon

### Occupational Health (OH) Care

As a membership benefit, International SOS provides access to four OH clinics.

- Alaska: Anchorage (2), Kenai, Deadhorse

## Iqarus

### Occupational Health (OH) Care

As a membership benefit, International SOS provides access to the OH clinics.

- UK, Scotland – Aberdeen, Glasgow, Inverness and England – Teesside (also link to a network of providers in UK)

### Primary, Emergency and Occupational Health (OH) Care

Use of the Iqarus Clinics listed below is available to International SOS members; however members are also required to purchase a Clinic Plan to pay for medical care within that Clinic. Clients will need to enter into separate Clinic Plan agreements:

- Afghanistan – Kabul (3 clinics)

## Raffles Medical Group

### Primary, Emergency and Occupational Health (OH) Care

As a membership benefit, International SOS provides access to below clinics via Raffles.

- China: Beijing, Dalian, Hong Kong, Nanjing, Shenzhen, Tianjin, Tianjin – TEDA
- Cambodia: Phnom Penh
- Vietnam: Hanoi, Ho Chi Minh City, Vung Tau

Fee for Service Clinics, except Dalian (Clinic Plan).

### *Important note:*

Please note that because these clinics are Joint Venture entities the contracting of services at any of these clinics may require a separate contract with the JV Partner, although the Company's International SOS account manager will facilitate this process upon request. Services, rates and models may vary depending on the individual location/clinic.





## List of International SOS and partner clinics

Country	City	Clinic type	OH clinic type	DBA*
Algeria	Hassi Messaoud (x2)	Clinic Plan	Prepaid	No
	Adrar			
Angola	Luanda - Talatona	Clinic Plan	Fee for service	Yes
	Luanda - Maianga		-	
	Luanda - Ilha da Luanda			
Azerbaijan	Baku	Clinic Plan	Fee for service	Yes
Brazil	Rio De Janeiro	-	Fee for service	Yes
Chad	N'Djamena	Clinic Plan	Fee for service	No
Ghana	Accra	WARA Clinic Plan	Fee for service	Yes
	Kumasi			
	Takoradi			
India	Mumbai	-	Fee for service	Yes
Iraq	Basra	Clinic Plan	Fee for service	No
	(IEC / OH / Satellite – Al Majal / German Village / North Rumaila)		-	
	Kurdistan – Erbil			
Kazakhstan	Almaty	Clinic Plan	Fee for service	Yes
	Atyrau			
	Astana			
	Aktau			
Mongolia	Ulaanbaatar (2)	Clinic Plan	Fee for service	Yes
Mozambique	Pemba	Clinic Plan	Fee for service	No
Myanmar	Yangon	Fee for service	Fee for service	Yes
Nigeria	Lagos	Clinic Plan	Fee for service	Yes
	Port Harcourt			
	(Aba Road / Amadi Creek / Onne)			
	Warri			
Papua New Guinea	Port Moresby - Airways	Clinic Plan	Fee for service	Yes
Peru	Arequipa	Clinic Plan	Fee for service	Yes
Russia	Yuzhno-Sakhalinsk	Clinic Plan	Fee for service	Yes

\*Any Direct Billing Agreement (DBA) arrangements must first be discussed with the specific location before any agreement and/or implementation is started with respective Client, as DBA arrangements/capabilities may differ between Clinics and is mostly on a case-by-case basis.

## List of Joint Venture clinics

Minority shareholding	
<b>Aktimed</b>	
<b>Norway</b>	Bergen
	Haugesund (6)
	Stavanger
<b>Beacon</b>	
<b>Alaska</b>	Anchorage (2)
	Deadhorse
	Kenai
<b>Iqarus</b>	
<b>Afghanistan</b>	Kabul (3)
<b>United Kingdom (UK)</b>	Scotland - Aberdeen
	Scotland - Glasgow
	Scotland - Inverness
	England - Teesside
<b>Raffles</b>	
<b>Cambodia</b>	Phnom Penh
<b>China</b>	Beijing
	Dalian
	Hong Kong
	Nanjing
	Shenzhen
	Tianjin
	Tianjin - TEDA
<b>Vietnam</b>	Hanoi
	Ho Chi Minh City
	Vung Tau

### Comment:

Please refer to Aktimed/ Beacon/Iqarus/Raffles Medical Group for any:

- Pricing
- DBA
- Contracting arrangements

before any agreement discuss with JV Partner replace client.

## Algeria

### RedMed Base Clinic, Hassi Messaoud



### Address



RedMed Base Clinic in Hassi Messaoud  
PO Box 509  
Route de In Amenas Road  
Hassi Messaoud  
Algeria, 30500  
Tel: +213 29 74 94 00 (office hours)  
Clinic tel: +213 29 74 94 21 (office hours)  
Mobile: +213 770 93 55 66 (available 24/7)



[hmd.clinic@internationalsos.com](mailto:hmd.clinic@internationalsos.com)

### 8 staff members

including an expatriate  
Chief Medical Officer,  
GP and emergency  
doctor

### Languages spoken include:

Arabic, French and  
English

Through our  
network you can  
have access to  
**173 providers**  
in Algeria, to enhance  
and support the care  
you receive within  
the country

# Algeria

## RedMed Base Clinic, Hassi Messaoud



### Emergency medical care



24/7 ambulance and emergency stabilisation



Emergency room



Fully equipped ambulance capabilities

### Medical care services



24/7 access to doctors



In-patient room



General and minor surgical procedures



Observation and/or isolation room



In house/access to diagnostic services



Supply services



General Practitioner consultations

## Algeria

### RedMed Base Occupational Health Clinic, Hassi Messaoud



#### Address



PO Box 509  
Route de In Amenas Road  
Hassi Messaoud  
Algeria, 30500

Tel: +213 770 53 97 78  
Clinic tel: +213 29 74 94 00



[OH.HMD@internationalsos.com](mailto:OH.HMD@internationalsos.com)

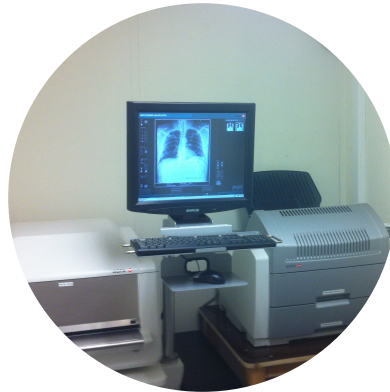
**6 staff members**  
including an  
Occupational Health  
specialist

**Languages spoken include:**  
Arabic, French and  
English

Through our  
network you can  
have access to  
**173 providers**  
in Algeria, to enhance  
and support the care  
you receive within  
the country

# Algeria

## RedMed Base Occupational Health Clinic, Hassi Messaoud



### Medical care services



In house/access to diagnostic services

### Occupational Health services



Dedicated OH facility



OGUK certified medical health checks



Fit-for-work screening



Risks and health awareness sessions



Certified Oil and Gas UK Offshore



Audiometry



Spirometry



Vision testing



Radiology



Electrocardiography (ECG)

## Algeria

### RedMed Base Clinic, Adrar



### Address



BP 467 Route de Timimoun  
Adrar  
Algeria, 01000

Tel: +213 (0) 49 95 15 27  
Clinic tel: +213 (0) 770 502 837 (available 24/7)



[Adrar.clinic@internationalsos.com](mailto:Adrar.clinic@internationalsos.com)

#### 4 staff members

including a western trained National Doctor (general & emergency doctor)

#### Languages spoken include:

Arabic, French and English

Through our network you can have access to **173 providers** in Algeria, to enhance and support the care you receive within the country

# Algeria

## RedMed Base Clinic, Adrar



### Emergency medical care



24/7 ambulance and emergency stabilisation



Emergency room



Fully equipped ambulance capabilities

### Medical care services



24/7 access to doctors



General Practitioner consultations



General and minor surgical procedures



Observation and/or isolation room



In house/access to diagnostic services



Pharmacy services



# Angola

## Ilha De Luanda Medical Centre, Angola



### Address



Clínica Sagrada Esperança  
Avenida Mortala

+244 927 034 220

+244 923 441 900



[ilha.dutydoctor@ms.internationalsos.com](mailto:ilha.dutydoctor@ms.internationalsos.com)

### 9 staff members

including an expatriate  
Chief Medical Officer  
– GP and emergency  
doctor

### Languages spoken include:

English and Portuguese

Through our network you can have access to

### 70 providers

in Angola, to enhance and support the care you receive within the country

# Angola

## Ilha De Luanda Medical Centre, Angola



### Emergency medical care



24/7 ambulance and emergency stabilisation



Fully equipped ambulance capabilities



High dependency unit



Trauma facilities



Emergency room

### Medical care services



24/7 access to doctors



General and minor surgical procedures



In house/access to diagnostic services



General Practitioner consultations



In-patient room



Observation and/or isolation room



Gynaecology



Paediatrics



Child and adult vaccination services



Malaria prevention, diagnosis and treatment



Dentistry services



Referrals to specialist services



Pharmacy services

## Angola

### Talatona Medical Centre, Angola



### Address



Rua S10, Sector Talatona, Zona CC-B2  
(Behind Belas Shopping) Luanda — Angola

+244 227 200 310



[dl.luanda.clinic.reception@internationalsos.com](mailto:dl.luanda.clinic.reception@internationalsos.com)

**28 staff members**  
including three  
expatriate physicians

**Languages spoken include:**  
English, Portuguese  
and French

Through our network you can have access to **70 providers** in Angola, to enhance and support the care you receive within the country

# Angola

## Talatona Medical Centre, Angola



### Emergency medical care



24/7 ambulance and emergency stabilisation



Emergency room



Fully equipped ambulance capabilities

### Medical care services



24/7 access to doctors



Paediatrics



General and minor surgical procedures



Child and adult vaccination services



In house/access to diagnostic services



Malaria prevention, diagnosis and treatment



General Practitioner consultations



Referrals to specialist services



Observation and/or isolation room



Pharmacy services



Gynaecology

### Occupational Health services



Dedicated OH facility



Fit-for-work screening



OGUK certified medical health checks



Risks and health awareness sessions



Health checks (including periodic and post illness)

# Angola

## Maianga Medical Centre, Angola



### Address



Rua Comandante Stona n°144,  
Bairro do Alvalade, Municipio da Maianga

+244 222 012 639



[maianga.clinicrecep@internationalsos.com](mailto:maianga.clinicrecep@internationalsos.com)  
[maianga.clinicsales@internationalsos.com](mailto:maianga.clinicsales@internationalsos.com)  
[maianga.clinicmed@internationalsos.com](mailto:maianga.clinicmed@internationalsos.com)

**8 staff members**  
including one  
expatriate physician

**Languages spoken include:**  
English, Portuguese  
and French

Through our network you can have access to **70 providers** in Angola, to enhance and support the care you receive within the country

# Angola

## Maianga Medical Centre, Angola



### Emergency medical care



24/7 ambulance and emergency stabilisation



Emergency room



Fully equipped ambulance capabilities

### Medical care services



24/7 access to doctors



Paediatrics



General and minor surgical procedures



Child and adult vaccination services



In house/access to diagnostic services



Malaria prevention, diagnosis and treatment



General Practitioner consultations



Referrals to specialist services



Gynaecology



Pharmacy services

## Azerbaijan

### Baku Clinic



### Address



Yusif Safarov Street 1  
Khatai District  
Baku

+994 12 489 5471 / +994 12 489 5470



[bakreception@internationalsos.com](mailto:bakreception@internationalsos.com)

**32 staff members**

including an expatriate  
Chief Medical Officer  
– GP & emergency  
doctor

**Languages spoken include:**  
English and  
Russian

Through our network you can have access to over **50 providers** in Azerbaijan, to enhance and support the care you receive within the country

## Azerbaijan

### Baku Clinic



#### Emergency medical care



24/7 ambulance and emergency stabilisation



Trauma facilities



Fully equipped ambulance capabilities



Emergency room

#### Medical care services



24/7 access to doctors



Paediatrics



General and minor surgical procedures



Child and adult vaccination services



In house/access to diagnostic services



Infectious disease healthcare management



General Practitioner consultations



Referrals to specialist services



Observation and/or isolation room



Pharmacy services



Gynaecology

#### Occupational Health services



Dedicated OH facility



Fit-for-work screening



OGUK certified medical health checks



Risks and health awareness sessions



Health checks (including periodic and post illness)



## Brazil

### Rio de Janeiro IHC Clinic



### Address



Rua João Borges 200, Gávea  
Rio de Janeiro RJ 22, Peru

+55 21 3550 5818



operations@ihcare.com.br

### 50 staff members

including doctors,  
nursing staff  
Medical Consultant –  
GP and OH

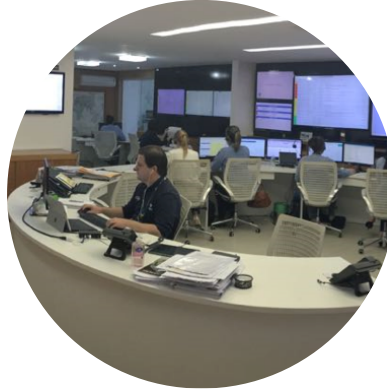
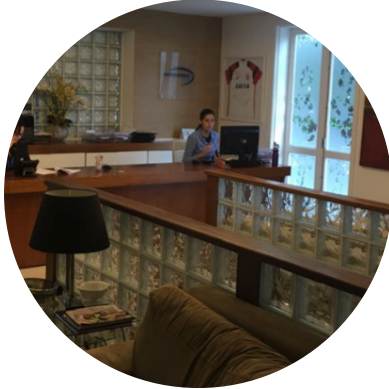
### Languages spoken include:

Portuguese, English,  
Spanish, French and  
German

Through our network you can have access to over **7000+ providers** in Brazil, to enhance and support the care you receive within the country

## Brazil

### Rio de Janeiro IHC Clinic



#### Medical care services



24/7 access to doctors



Infectious disease healthcare management



General Practitioner consultations



Referrals to specialist services



Child and adult vaccination services

#### Occupational Health services



Dedicated OH facility



Fit-for-work screening



OGUK certified medical health checks



Risks and health awareness sessions



Health checks (including periodic and post illness)

## Chad

### N'Djamena Clinic



### Address



Centre Medical International  
Avenue Galmi Youssoubomi Kirmis,  
BP 1215 Quartier Klemat  
N'Djamena,  
Chad

Clinic tel: +235 22 52 25 01  
Mobile: +235 66 71 95 25



[chad.clinic.manager@internationalsos.com](mailto:chad.clinic.manager@internationalsos.com)

**44 staff members**

including an expatriate  
Chief Medical Officer  
– GP & emergency  
doctor

**Languages spoken include:**  
English and  
French

Through our network you can have access to over  
**26 providers**  
in Chad, to enhance and support the care you receive within the country

# Chad

## N'Djamena Clinic



### Emergency medical care



24/7 ambulance and emergency stabilisation



Emergency room



Fully equipped ambulance capabilities

### Medical care services



24/7 access to doctors



Gynaecology



General and minor surgical procedures



Paediatrics



In house/access to diagnostic services



Child and adult vaccination services



General Practitioner consultations



Malaria prevention, diagnosis and treatment



In-patient room



Referrals to specialist services



Observation and/or isolation room



Pharmacy services

### Occupational Health services



Dedicated OH facility



Fit-for-work screening



OGUK certified medical health checks



Risks and health awareness sessions



Health checks (including periodic and post illness)

## Ghana Accra Clinic



### Address



9 Abafun Crescent, Plot #59,  
Accra, Ghana

+233 (0) 302 781 258 (WARA office line)  
+233 (0) 302 799 978 (Ghana office line)



ghanasales@internationalsos.com  
membership@westafrican-rescue.com

**30 staff  
members**  
including expatriate  
paramedics and a  
range of specialist  
physicians

**Languages  
spoken  
include:**  
English

Through our  
network you can  
have access to over  
**87 providers**  
in Ghana, to enhance  
and support the care  
you receive within  
the country

## Ghana Accra Clinic



### Emergency medical care



24/7 ambulance and emergency stabilisation



Emergency room



Fully equipped ambulance capabilities

### Medical care services



24/7 access to doctors



Gynaecology



General and minor surgical procedures



Paediatrics



In house/access to diagnostic services



Child and adult vaccination services



General Practitioner consultations



Malaria prevention, diagnosis and treatment



In-patient room



Referrals to specialist services



Observation and/or isolation room



Pharmacy services

### Occupational Health services



Dedicated OH facility



Fit-for-work screening



OGUK certified medical health checks



Risks and health awareness sessions



Health checks (including periodic and post illness)

## Ghana Kumasi Clinic



### Address



Obei Nkwantabisa Avenue, Plot #3 Block "R"  
West Nyiaso, Kumasi, Ghana

+233 (0) 302 781 258 (WARA office line)  
+233 (0) 302 799 978 (Ghana office line)



ghanasales@internationalsos.com  
membership@westafrican-rescue.com

**6 staff  
members**  
including an  
expatriate paramedic

**Languages  
spoken  
include:**  
English

Through our  
network you can  
have access to over  
**87 providers**  
in Ghana, to enhance  
and support the care  
you receive within  
the country

## Ghana Kumasi Clinic



### Emergency medical care



24/7 ambulance and emergency stabilisation



Emergency room



Fully equipped ambulance capabilities

### Medical care services



24/7 access to doctors



Malaria prevention, diagnosis and treatment



General and minor surgical procedures



Referrals to specialist services



General Practitioner consultations



Pharmacy services



Child and adult vaccination services

### Occupational Health services



OGUK certified medical health checks



Fit-for-work screening



Health checks (including periodic and post illness)



Risks and health awareness sessions



## Ghana Takoradi Clinic



### Address



118 Axim Road, Dixcove Hill, Takoradi, Ghana

+233 (0) 302 781 258 (WARA office line)

+233 (0) 302 799 978 (Ghana office line)



[ghanasales@internationalsos.com](mailto:ghanasales@internationalsos.com)

[membership@westafrican-rescue.com](mailto:membership@westafrican-rescue.com)

**16 staff members**  
include two  
expatriate paramedics

**Languages spoken include:**  
English

Through our network you can have access to over **87 providers** in Ghana, to enhance and support the care you receive within the country

## Ghana Takoradi Clinic



### Emergency medical care



24/7 ambulance and emergency stabilisation



Emergency room



Fully equipped ambulance capabilities

### Medical care services



24/7 access to doctors



Observation and/or isolation room



General and minor surgical procedures



Child and adult vaccination services



In house/access to diagnostic services



Malaria prevention, diagnosis and treatment



General Practitioner consultations



Pharmacy services



In-patient room

### Occupational Health services



Dedicated OH facility



Fit-for-work screening



OGUK certified medical health checks



Risks and health awareness sessions



Health checks (including periodic and post illness)

## India

### AMAS Occupational Health Centre



### Address



AMAS Medical Services,  
A-502 and A-503, 5<sup>th</sup> Floor, The Qube  
M.V. Road, Marol, Near Mittal Commercial, Andheri (East)  
Mumbai 400059

Tel: +91 22 4933 4833  
Fax: +91 22 4933 4834



[info@amasmedical.com](mailto:info@amasmedical.com)

**20 staff members**

including an Chief Medical Officer, GP & Occupational Health specialists

**Languages spoken include:**

English, Hindi, Marathi, Gujarati, Odia, Bengali and Urdu

Through our network you can have access to over **100 providers** in India, to enhance and support the care you receive within the country

# India

## AMAS Occupational Health Centre



### Medical care services



Mon-Sat, 8hrs/day access to Clinic



24/7 access to doctors



General and minor surgical procedures



In house/access to diagnostic services



Medical evacuation support



Remote medical advisory service - Topside



Child and adult vaccination services



Referrals to specialist services



Pharmacy services

### Occupational Health services



Dedicated OH facility



OGUK certified medical health checks



Health checks (including periodic and post illness)



Fit-for-work screening



Risks and health awareness sessions



Drug and alcohol testing services



Return to work fitness assessment



DG shipping certified health checks



Health checks for aviation industry

## Iraq and Iraqi Kurdistan

### Basra Clinic, Iraq Energy City



### Address



Iraq Energy City, Burjessia Area,  
Al Zubayr, Basra

+964 780 416 8900



BasraClinicManager@internationalsos.com

### 6 staff members

including a physician,  
Iraqi doctor & National  
Medical, Director, ALS  
Paramedic, Clinic  
manager and ICU  
nurse, Nurse (2)

### Languages spoken include:

English, Arabic  
and Afrikaans

Through our  
network you can  
have access to  
**21 providers**  
in Iraq, to enhance  
and support the care  
you receive within  
the country

## Iraq and Iraqi Kurdistan

### Basra Clinic, Iraq Energy City



### Emergency medical care



24/7 ambulance and emergency stabilisation



Emergency room



Fully equipped ambulance capabilities

### Medical care services



24/7 access to emergency nurse



Observation and/or isolation room



In house/access to diagnostic services



Referrals to specialist services



General Practitioner consultations



Pharmacy services



In-patient room

## Iraq and Iraqi Kurdistan

### Basra, Al Majal Burjessia (Satellite) Clinic



### Address



Al Majal Business Park, Burjessia Area,  
Al Zubayr, Basra

+964 780 416 8900



Basra-clinic.almajal@internationalsos.com

**1 staff members**  
Emergency  
Room Nurse

**Languages spoken include:**  
English and Afrikaans

Through our network you can have access to **21 providers** in Iraq, to enhance and support the care you receive within the country

# Iraq and Iraqi Kurdistan

## Basra, Al Majal Burjessia (Satellite) Clinic



### Emergency medical care



24/7 ambulance and emergency stabilisation



Emergency room



Fully equipped ambulance capabilities

### Medical care services



24/7 access to emergency nurse



Referrals to an Emergency Physician in close proximity



In house/access to diagnostic services



Pharmacy services



Observation and/or isolation room

### Occupational Health services



Rapid drug and alcohol screening



## Iraq and Iraqi Kurdistan

### Basra, German Village (Satellite) Clinic



### Address



Iraq Energy City, Burjessia Area,  
Al Zubayr, Basra

+964 780 416 8900



[Germanvillage.clinic@internationalsos.com](mailto:Germanvillage.clinic@internationalsos.com)

**1 staff  
members**  
Paramedic

**Languages  
spoken  
include:**  
English and  
Afrikaans

Through our  
network you can  
have access to  
**21 providers**  
in Iraq, to enhance  
and support the care  
you receive within  
the country

# Iraq and Iraqi Kurdistan

## Basra, German Village (Satellite) Clinic



### Emergency medical care



24/7 ambulance and emergency stabilisation



Emergency room



Fully equipped ambulance capabilities

### Medical care services



24/7 access to doctors



Referrals to an Emergency Physician in close proximity



In house/access to diagnostic services



Pharmacy services



Ward and observation area

### Occupational Health services



Rapid drug and alcohol screening

## Iraq and Iraqi Kurdistan

Basra, Al Majal North Rumaila (Satellite) Clinic



### Address



Al Majal Business Park, Artawi Road,  
North Rumaila, Basra

+964 782 321



[Basra-clinic.northrumaila@internationalsos.com](mailto:Basra-clinic.northrumaila@internationalsos.com)

**1 staff  
members**  
Paramedic

**Languages  
spoken  
include:**  
English and  
Afrikaans

Through our  
network you can  
have access to  
**21 providers**  
in Iraq, to enhance  
and support the care  
you receive within  
the country

# Iraq and Iraqi Kurdistan

## Basra, Al Majal North Rumaila (Satellite) Clinic



### Emergency medical care



24/7 ambulance and emergency stabilisation



Emergency room



Fully equipped ambulance capabilities

### Medical care services



24/7 access to doctors



Referrals to an Emergency Physician in close proximity



In house/access to diagnostic services



Pharmacy services



Ward and observation area

### Occupational Health services



Rapid drug and alcohol screening

## Iraq and Iraqi Kurdistan

### Basra, Occupational Health Clinic



### Address



14<sup>th</sup> July Street, Center Point exit,  
Braiha District, Basra

+964 770 228 4784



oh.clinic@internationalsos.com

### 3 staff members

including an  
Occupational Health  
Physician and 2  
Occupational Health  
Nurses

Languages  
spoken  
include:  
English and  
Arabic

Through our  
network you can  
have access to  
**21 providers**  
in Iraq, to enhance  
and support the care  
you receive within  
the country

## Iraq and Iraqi Kurdistan

### Basra, Occupational Health Clinic



### Occupational Health services



Dedicated OH facility



Fit-for-work screening



OGUK certified medical health checks



Risks and health awareness sessions



Health checks (including periodic and post illness)

## Iraq and Iraqi Kurdistan

Erbil Kurdistan, Italian Village Clinic



### Address



Italian City, 100 Meter Road, Villa 29,  
Erbil, Kurdistan

+964 770 911 3238

+964 750 149 0685



[Erbil.clinic@internationalsos.com](mailto:Erbil.clinic@internationalsos.com)

### 2 staff members

Clinic Manager / ALS  
paramedic,  
Ambulance driver

Languages  
spoken  
include:  
English and  
Arabic

Through our  
network you can  
have access to  
**21 providers**  
in Iraq, to enhance  
and support the care  
you receive within  
the country

## Iraq and Iraqi Kurdistan

### Erbil Kurdistan, Italian Village Clinic



#### Emergency medical care



24/7 ambulance and emergency stabilisation



Fully equipped road-rescue capabilities including fire suppression equipment



Fully equipped ambulance capabilities



Emergency room

#### Medical care services



24/7 access to ALS paramedic



Observation and/or isolation room



General and minor surgical procedures



Pharmacy services



In house/access to diagnostic services



## Kazakhstan

### Aktau Clinic



### Address



Microdistrict 26,  
Building #17/1,  
Aktau, 130001,  
Kazakhstan

+7 (729) 241 86 61



[sos.aktau@internationalsos.com](mailto:sos.aktau@internationalsos.com)

### 9 staff members

including an expatriate  
Chief Medical Officer  
– GP & emergency  
doctor

### Languages spoken include:

English  
and Russian

Through our network you can have access to over **200 providers** in Kazakhstan, to enhance and support the care you receive within the country

# Kazakhstan

## Aktau Clinic



### Emergency medical care



24/7 ambulance and emergency stabilisation



Emergency room



Fully equipped ambulance capabilities

### Medical care services



24/7 access to doctors



Child and adult vaccination services



General and minor surgical procedures



Infectious disease healthcare management



In house/access to diagnostic services



Referrals to specialist services



General Practitioner consultations



Pharmacy services



Observation and/or isolation room

### Occupational Health services



OGUK certified medical health checks



Fit-for-work screening



Health checks (including periodic and post illness)



Risks and health awareness sessions

## Kazakhstan

### Almaty Clinic



### Address



Luganskogo Street, 11,  
050051, Almaty, Kazakhstan

+7 (727) 258 19 11



[alaopsmed@internationalsos.com](mailto:alaopsmed@internationalsos.com)

**26 staff members**

including an expatriate  
Chief Medical Officer  
– GP & emergency  
doctor

**Languages spoken include:**

English  
and Russian

Through our network you can have access to over **200 providers** in Kazakhstan, to enhance and support the care you receive within the country

# Kazakhstan

## Almaty Clinic



### Emergency medical care



24/7 ambulance and emergency stabilisation



Emergency room



Fully equipped ambulance capabilities

### Medical care services



24/7 access to doctors



Paediatrics



General and minor surgical procedures



Child and adult vaccination services



In house/access to diagnostic services



Infectious disease healthcare management



General Practitioner consultations



Referrals to specialist services



Observation and/or isolation room



Pharmacy services



Gynaecology

### Occupational Health services



OGUK certified medical health checks



Fit-for-work screening



Health checks (including periodic and post illness)



Risks and health awareness sessions

## Kazakhstan

### Astana Clinic



### Address



Kosmonavtov Sreet, 62A, 5th floor,  
Chubary Microdistrict, 010000, Astana, Kazakhstan

+7 (717) 247 69 11



[astana.reception@internationalsos.com](mailto:astana.reception@internationalsos.com)

**14 staff members**  
part time and full time  
National GP and  
emergency doctor

**Languages spoken include:**  
English  
and Russian

Through our network you can have access to over **200 providers** in Kazakhstan, to enhance and support the care you receive within the country

# Kazakhstan

## Astana Clinic



### Emergency medical care



24/7 ambulance and emergency stabilisation



Emergency room



Fully equipped ambulance capabilities

### Medical care services



24/7 access to doctors



Child and adult vaccination services



General and minor surgical procedures



Infectious disease healthcare management



In house/access to diagnostic services



Referrals to specialist services



General Practitioner consultations



Pharmacy services



Observation and/or isolation room

### Occupational Health services



Health checks (including periodic and post illness)



Risks and health awareness sessions

## Kazakhstan

### Atyrau Clinic



### Address



Aiteke Bi Street, 55,  
060011, Atyrau, Kazakhstan

+7 (712) 258 69 11



[atyrau.reception@internationalsos.com](mailto:atyrau.reception@internationalsos.com)

**32 staff members**

including an expatriate  
Chief Medical Officer  
– GP & emergency  
doctor

**Languages spoken include:**

English  
and Russian

Through our network you can have access to over **200 providers** in Kazakhstan, to enhance and support the care you receive within the country

# Kazakhstan

## Ayrau Clinic



### Emergency medical care



24/7 ambulance and emergency stabilisation



Emergency room



Fully equipped ambulance capabilities

### Medical care services



24/7 access to doctors



Paediatrics



General and minor surgical procedures



Child and adult vaccination services



In house/access to diagnostic services



Infectious disease healthcare management



General Practitioner consultations



Referrals to specialist services



Observation and/or isolation room



Pharmacy services



Gynaecology and

### Occupational Health services



Dedicated OH facility



Fit-for-work screening



OGUK certified medical health checks



Risks and health awareness sessions



Health checks (including periodic and post illness)



# Mongolia

Ulaanbaatar, Medica Mongolia Clinic



## Address



### Address Main Clinic

4A Building, Big Ring Rd,  
15<sup>th</sup> Micro district, 7<sup>th</sup> Khoroo,  
Bayanzurkh District,  
Ulaanbaatar, Mongolia

### Address Zaisan Clinic

Khan Uul District, 11<sup>th</sup> Khoroo, Zaisan Center,  
2F, Ulaanbaatar, Mongolia

+ 976 11 464 325 / 26 / 27



admin@sosmedica.mn

**70 staff members**  
including Chief Medical Officers

**Languages spoken include:**  
English and Mongolian

Through our network you can have access to  
**7 hospitals and 25 specialists**  
in Ulaanbaatar

# Mongolia

## Ulaanbaatar, Medica Mongolia Clinic



### Emergency medical care



24/7 ambulance and emergency stabilisation



Emergency room



Fully equipped ambulance capabilities

### Medical care services



24/7 access to doctors



Paediatrics



In house/access to diagnostic services



Child and adult vaccination services



General Practitioner consultations



Infectious disease healthcare management



In-patient room



Referrals to specialist services



Observation and/or isolation room



Pharmacy services



Gynaecology and

### Occupational Health services



Health checks (including periodic and post illness)



Fit-for-work screening

## Mozambique

### Pemba Clinic



### Address



International SOS Clinic Pemba  
Avenida de Marginal,  
Pemba Beach Resort grounds,  
Contractors entrance,  
Pemba, Mozambique

+258 8270 93642



[pemba.clinic@internationalsos.com](mailto:pemba.clinic@internationalsos.com)

**6 staff members**

including a National Chief Medical Officer

**Languages spoken include:**

English and Portuguese

Through our network you can have access to **70 providers** in Mozambique, to enhance and support the care you receive within the country

# Mozambique

## Pemba Clinic



### Emergency medical care



24/7 ambulance and emergency stabilisation

Emergency room



Fully equipped ambulance capabilities

### Medical care services



24/7 access to doctors



Child and adult vaccination services



General and minor surgical procedures



Malaria prevention, diagnosis and treatment



In house/access to diagnostic services



Referrals to specialist services



General Practitioner consultations



Pharmacy services



Observation and/or isolation room

### Occupational Health services



Health checks (including periodic and post illness)



Fit-for-work screening

## Myanmar

### Yangon Clinic



### Address



International SOS Clinic,  
Inya Lake Hotel,  
No. 37,  
Kabaaye Pagoda Road,  
Yangon, Myanmar

Contact Tel: 95 1 657922  
Mobile Tel: + 95 9 420114536



[reception.ygn@internationalsos.com](mailto:reception.ygn@internationalsos.com)

**33 staff members**

including an expatriate  
Chief Medical Officer  
– GP & emergency  
doctor

**Languages spoken  
include:**

English, Spain,  
German, French,  
Behasamelayu,  
Japanese

Through our  
network you can  
have access to  
**101 providers**  
in Myanmar, to  
enhance and support  
the care you receive  
within the country

# Myanmar

## Yangon Clinic



### Emergency medical care



24/7 ambulance and emergency stabilisation



Emergency room



Fully equipped ambulance capabilities

### Medical care services



24/7 access to doctors



Paediatrics



General and minor surgical procedures



Child and adult vaccination services



In house/access to diagnostic services



Infectious disease healthcare management



General Practitioner consultations



Malaria prevention, diagnosis and treatment



Observation and/or isolation room



Referrals to specialist services



Gynaecology



Pharmacy services

### Occupational Health services



OGUK certified medical health checks



Fit-for-work screening



Health checks (including periodic and post illness)



Risks and health awareness sessions



Dedicated OH facility

## Nigeria

### Lagos Clinic



### Address



23A Temple Road (Olu Holoway road),  
Ikoyi, Lagos

Tel: +234 1 462 5600  
Emergency: +234 805 500 7344



[imc.clinic@internationalsos.com](mailto:imc.clinic@internationalsos.com)

**18 staff  
members**

including a Chief  
Medical Officer – GP  
& emergency doctor

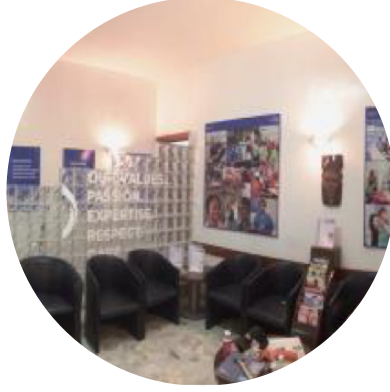
**Languages  
spoken  
include:**

English, French  
and Chinese

Through our  
network you can  
have access to  
**231 providers**  
in Nigeria, to enhance  
and support the care  
you receive within  
the country

# Nigeria

## Lagos Clinic



### Emergency medical care



24/7 ambulance and emergency stabilisation



Emergency room



Fully equipped ambulance capabilities

### Medical care services



24/7 access to doctors



Paediatrics



General and minor surgical procedures



Child and adult vaccination services



In house/access to diagnostic services



Infectious disease healthcare management



General Practitioner consultations



Malaria prevention, diagnosis and treatment



In-patient room



Referrals to specialist services



Observation and/or isolation room



Pharmacy services



Gynaecology

### Occupational Health services



Dedicated OH facility



Fit-for-work screening



OGUK certified medical health checks



Risks and health awareness sessions



Health checks (including periodic and post illness)



## Nigeria

### Port Harcourt – Aba Road Clinic



#### Address



Intels Camp, KM 12 Aba Expressway,  
Port Harcourt 500102

Tel: +234 (0) 803 407 0005

+234 (0) 803 407 0006

Emergency: +234 (0) 80 3535 2032



[smi.clinic@internationalsos.com](mailto:smi.clinic@internationalsos.com)

**21 staff members**  
including a Site  
Medical Officer – GP  
& emergency doctor

**Languages spoken include:**  
English

Through our network you can have access to **231 providers** in Nigeria, to enhance and support the care you receive within the country

# Nigeria

## Port Harcourt – Aba Road Clinic



### Emergency medical care



24/7 ambulance and emergency stabilisation



Emergency room



Fully equipped ambulance capabilities

### Medical care services



24/7 access to doctors



Paediatrics



General and minor surgical procedures



Child and adult vaccination services



In house/access to diagnostic services



Infectious disease healthcare management



General Practitioner consultations



Malaria prevention, diagnosis and treatment



In-patient room



Referrals to specialist services



Gynaecology



Pharmacy services

## Nigeria

### Amadi CMI Clinic



### Address



Heliconia Park, Eastern Bypass, Amadi Creek  
Port Harcourt 500251

Tel: +234 (0) 84 463 890 ext 7068  
Emergency: +234 (0) 805620 4938



[amadi.clinic@internationalsos.com](mailto:amadi.clinic@internationalsos.com)

**12 staff members**

including an OH and Site Medical Officer – GP & emergency doctor

**Languages spoken include:**  
English

Through our network you can have access to **231 providers** in Nigeria, to enhance and support the care you receive within the country

# Nigeria

## Amadi CMI Clinic



### Emergency medical care



24/7 ambulance and emergency stabilisation



Emergency room



Fully equipped ambulance capabilities

### Medical care services



24/7 access to doctors



Paediatrics



General and minor surgical procedures



Child and adult vaccination services



In house/access to diagnostic services



Infectious disease healthcare management



General Practitioner consultations



Malaria prevention, diagnosis and treatment



In-patient room



Referrals to specialist services



Gynaecology



Pharmacy services

### Occupational Health services



Dedicated OH facility



Fit-for-work screening



OGUK certified medical health checks



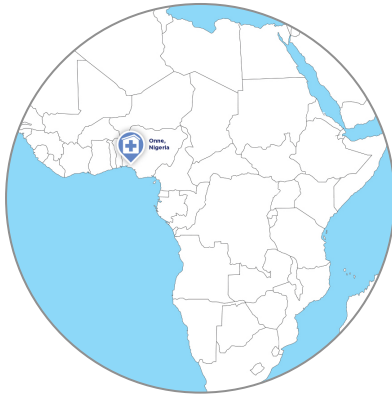
Risks and health awareness sessions



Health checks (including periodic and post illness)

## Nigeria

### Onne Clinic



### Address



Orlean Residence, OPMC Complex  
(Hotel Ground Floor), Port Harcourt 501251,  
Rivers State, Nigeria

Tel: +234 (0) 80 3740 1949  
Emergency: +234 (0) 803 408 5715



[onne.clinic@internationalsos.com](mailto:onne.clinic@internationalsos.com)

**9 staff members**  
including a Expatriate  
Medical Officer – GP  
and emergency doctor

**Languages spoken include:**  
English  
and French

Through our network you can have access to **231 providers** in Nigeria, to enhance and support the care you receive within the country

# Nigeria

## Onne Clinic



### Emergency medical care



24/7 ambulance and emergency stabilisation



Emergency room



Fully equipped ambulance capabilities

### Medical care services



24/7 access to doctors



Child and adult vaccination services



General and minor surgical procedures



Infectious disease healthcare management



In house/access to diagnostic services



Malaria prevention, diagnosis and treatment



General Practitioner consultations



Referrals to specialist services



In-patient room



Pharmacy services

## Nigeria

### Warri Clinic



### Address



Prodeco Camp, Km 5 NPA Expressway  
Ekpan, Warri, 332281

Tel: +234 (0) 806 421 5681  
Emergency: +234 (0) 807 860 0530



[warri.clinic@internationalsos.com](mailto:warri.clinic@internationalsos.com)

**7 staff members**  
including a Site Medical Officer – GP & emergency doctor

**Languages spoken include:**  
English

Through our network you can have access to **231 providers** in Nigeria, to enhance and support the care you receive within the country

# Nigeria

## Warri Clinic



### Emergency medical care



24/7 ambulance and emergency stabilisation



Emergency room



Fully equipped ambulance capabilities

### Medical care services



24/7 access to doctors



Child and adult vaccination services



General and minor surgical procedures



Malaria prevention, diagnosis and treatment



In house/access to diagnostic services



Referrals to specialist services



General Practitioner consultations



Pharmacy services



In-patient room



## Papua New Guinea

### Port Moresby Clinic



#### Address



Airways Hotel  
Jacksons Parade, Jackson Intl Airport  
NCD  
Port Moresby  
Papua New Guinea

+675 323 7981/82



[pngairwaysclinic@internationalsos.com](mailto:pngairwaysclinic@internationalsos.com)

#### 16 staff members

including an expatriate  
Senior Medical Officer  
– GP & emergency  
doctor

Languages  
spoken  
include:  
English  
and Italian

Through our  
network you can  
have access to  
**25 providers**  
in PNG, to enhance  
and support the care  
you receive within  
the country

## Papua New Guinea Port Moresby Clinic



### Emergency medical care



Fully equipped ambulance capabilities



Emergency room

### Medical care services



24/7 access to doctors



Child and adult vaccination services



General and minor surgical procedures



Infectious disease healthcare management



In house/access to diagnostic services



Malaria prevention, diagnosis and treatment



General Practitioner consultations



Referrals to specialist services



Gynaecology



Pharmacy services



Paediatrics

### Occupational Health services through local partner



Dedicated OH facility



Fit-for-work screening



OGUK certified medical health checks



Risks and health awareness sessions



Health checks (including periodic and post illness)

## Peru

### Arequipa Clinic (on-site)



### Address



Urbanizacion  
Jardin D-1  
Yanahuara  
Arequipa, Peru

+51 54 383 730



[yadira.alfaro@sermedi-peru.com](mailto:yadira.alfaro@sermedi-peru.com)

**71 staff members**

including an expatriate  
Medical Consultant –  
GP and OH, doctors  
and nurses

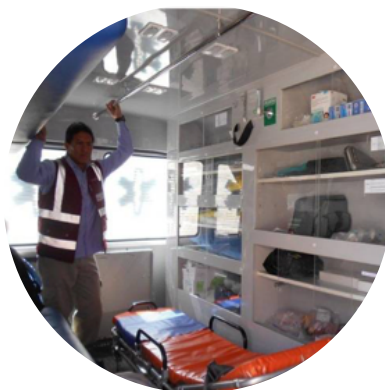
**Languages spoken include:**

English  
and Spanish

Through our network you can have access to **300 providers** in Peru, to enhance and support the care you receive within the country

## Peru

### Arequipa Clinic (on-site)



#### Emergency medical care



24/7 ambulance and emergency stabilisation



Emergency room



Fully equipped ambulance capabilities

#### Medical care services



24/7 access to doctors



Paediatrics



General and minor surgical procedures



Child and adult vaccination services



In house/access to diagnostic services



Infectious disease healthcare management



General Practitioner consultations



Referrals to specialist services



In-patient room



Pharmacy services



Gynaecology

#### Occupational Health services



Dedicated OH facility



Fit-for-work screening



OGUK certified medical health checks



Risks and health awareness sessions



Health checks (including periodic and post illness)

## Russia

### Yuzhno – Sakhalinsk Clinic



#### Address



7/1 Militseiskaya str,  
Yuzhno-Sakhalinsk,  
693001,  
Russian Federation

+7 4242 46 29 11



[ysh.info@internationals.com](mailto:ysh.info@internationals.com)

**24 staff members**  
including Chief  
Medical Officers

**Languages spoken include:**  
English  
and Russian

Through our network you can have access to  
**3 hospitals and 2 clinics**  
in Yuzhno

# Russia

## Yuzhno – Sakhalinsk Clinic



### Emergency medical care



24/7 ambulance and emergency stabilisation



Emergency room



Fully equipped ambulance capabilities

### Medical care services



24/7 access to doctors



Gynaecology



General and minor surgical procedures



Paediatrics



In house/access to diagnostic services



Child and adult vaccination services



General Practitioner consultations



Infectious disease healthcare management



In-patient room



Referrals to specialist services



Observation and/or isolation room



Pharmacy services

### Occupational Health services



Dedicated OH facility



Fit-for-work screening



OGUK certified medical health checks



Risks and health awareness sessions



Health checks (including periodic and post illness)

# AT OUR CLINICS, YOUR HEALTH IS OUR PRIORITY

Our 62 International SOS clinics, partner and joint venture clinics operate in locations where the medical care available is not at an international standard, the care is limited, or where cultural and language barriers make it difficult to receive appropriate care. Our clinics offer primary care, diagnostics care and 24/7 emergency care.

## OUR MEMBERS HAVE ACCESS TO\*

- Routine medical care for expatriates and those staying abroad for extended periods.
- Primary diagnostic care.
- Emergency care and stabilisation prior to evacuation.
- Specialist care, including gynaecology, paediatrics and ophthalmology.
- International-standard medical facilities including X-ray facilities, laboratories and pharmacies.
- Immigration health checks, first aid training and occupational health programmes.
- Minor surgical procedures.
- Vaccination management.

\* Services may vary.



Please note that some of these clinics are partner clinics.